

EOSC Association (EOSC-A)
Terms and Conditions for Participation at EOSC
Association AISBL Events

	Name	Role/Title
Owner (s)	Tia Van Renterghem	Finance and administration officer
Reviewer (s)	Ute Gunsenheimer	Secretary General
Approver (s)	Klaus Tochtermann	Treasurer

Document Revision History

Revision	Reason for and description of change	Author	Date

Table of Contents

1	SCOPE OF APPLICATION	4
2	REGISTRATION FOR EVENTS	4
3	ATTENDANCE FEES AND CANCELLATION	4
4	EVENT CANCELLATIONS OR CHANGES BY EOSC-A	5
5	PERSONAL BELONGINGS	5
6	LIABILITY	5
7	IMAGE, FILM, AND AUDIO RECORDINGS	6
8	COPYRIGHTS	6
9	DATA PROTECTION	6
10	CODE OF CONDUCT	6
11	MISCELLANEOUS	7

1 Scope of Application

1.1 These Terms and Conditions apply to all events organised by the EOSC Association AISBL, hereinafter referred to as "EOSC-A," with its registered office in Rue du Luxembourg 3, 1000 Brussels, Belgium. This includes in-person, virtual, and hybrid events. Unless specifically agreed otherwise, these terms will also apply to events EOSC-A co-organises with partners.

1.2 Details such as target groups, locations, possible attendance fees, and attendee limits will be specified in the official event announcements by EOSC-A. Only the information in these official communications is considered binding.

1.3 By registering for an event, attendees acknowledge and agree to these Terms and Conditions. Any differing conditions set forth by attendees will not be recognised unless explicitly accepted in writing by EOSC-A.

2 Registration for Events

2.1 Registration must be done as indicated by EOSC-A, which may involve using an online registration form managed by a third-party service. If so, the terms and conditions of this service provider apply.

2.2 Registrations are accepted on a first-come, first-served basis, subject to the maximum capacity set by EOSC-A. Registrations received after the deadline will not be considered.

3 Attendance Fees and Cancellation

3.1 The specified attendance fees cover only the services outlined in the event announcement.

3.2 The payment of the attendance fee shall be a precondition for attending the booked event.

3.3 If payments are processed through a designated third-party service, then they are subject to its terms and conditions.

3.4 Cancellation by Attendees:

3.4.1 Attendees wishing to cancel their registration must notify in writing the EOSC-A to the indicated email address related to the event and if applicable the designated third-party service.

3.4.2 Cancellations received more than 30 days before the event date will be refunded in full, minus any applicable transaction fees.

3.4.3 Cancellations received between 15 to 30 days before the event date will be subject to a 50% cancellation fee.

3.4.4 No refunds will be given for cancellations made 14 days or less before the event date.

3.4.5 the above cancellation terms apply unless otherwise communicated for a specific event.

4 Event Cancellations or Changes by EOSC-A

4.1 EOSC-A reserves the right to alter or cancel events due to unforeseen and uncontrollable circumstances, including but not limited to low registration numbers, force majeure, public health restrictions, or speaker unavailability.

4.2 Attendees will be promptly informed of any significant changes or cancellations using the contact details provided at registration.

4.3 In the event of cancellation, any fees paid in advance will be refunded. This also applies if an attendee cannot participate on a rescheduled date.

4.4 EOSC-A is not liable for damages arising from changes or cancellations of events due to reasons beyond its control.

5 Personal Belongings

5.1 At some selected events, the Attendees may leave clothes at the cloakroom for safekeeping. The Attendees will receive a cloakroom ticket from the cloakroom personnel. The clothes shall be returned to the person presenting the cloakroom ticket when presenting the ticket and without examining the entitlement of that person.

5.2 If the cloakroom ticket is lost, the items kept at the cloakroom may be returned only if the Attendee has proven or substantiated his/her entitlement thereto.

5.3 If clothes have been lost or damaged at the cloakroom, the cloakroom personnel shall be notified without delay. Any complaints made after leaving the event may not be accepted.

5.4 When providing the cloakroom ticket, the EOSC-A shall assume the liability for the grossly negligent or intentional infringement by the cloakroom personnel of the obligation to keep the clothes safe. The liability shall be limited to the current value of the clothes kept at the cloakroom. Cash and other items kept in the clothes shall not be covered by the liability. In principle, such items shall be left at the cloakroom on the Attendee's own risk.

5.5 In the case of events, at which no cloakroom with cloakroom personnel is offered, the EOSC-A shall not assume any liability for abandoned clothes and luggage.

6 Liability

6.1 EOSC-A's liability for damages is limited to intentional or grossly negligent acts and omissions, as well as damages resulting from injury to life, body, or health caused by EOSC-A's negligence.

6.2 For less severe breaches of duty, EOSC-A's liability is limited to foreseeable, contract-typical damages, except in cases of injury to life, body, or health.

6.3 Liability for indirect damages or consequential harm caused by a defect is excluded, except in cases of intentional or gross negligence.

7 Image, Film, and Audio Recordings

7.1 Commercial recordings at events require prior written consent from EOSC-A. EOSC-A may produce recordings for documentation and public relations, with respect for participants' privacy rights under GDPR.

8 Copyrights

The events documents may be protected by copyright. This shall also apply to any possible documents and summaries created during the event. Reproductions, the transfer to third parties or any other use beyond providing information to the Attendees personally shall require the prior consent of the relevant author unless the materials are not already provided with a free license.

9 Data Protection

EOSC-A processes personal data for event organisation in compliance with GDPR. Further details on data processing and participants' rights are available on [EOSC-A's general data policy](#) on our website.

10 Code of Conduct

10.1 All event participants, including attendees, speakers, sponsors, and staff, are expected to engage in professional conduct and courteous behaviour at all times. Disruptive behaviour, harassment of any kind, and discrimination based on gender, race, ethnicity, religion, age, sexual orientation, disability, or any other protected characteristic will not be tolerated.

10.2 Harassment includes, but is not limited to, offensive verbal comments, sexual images in public spaces, deliberate intimidation, stalking, following, harassing photography or recording, sustained disruption of talks or other events, inappropriate physical contact, and unwelcome sexual attention. Participants asked to stop any harassing behaviour are expected to comply immediately.

10.3 Participants must comply with the rules and regulations of the event venue, including but not limited to smoking restrictions, health and safety measures, and venue-specific conduct policies.

10.4 If a participant engages in behaviour that violates this code of conduct, the event organizers may take any action they deem appropriate, including warning the offender or expelling them from the event without a refund. Participants are encouraged to report any behaviour that makes them or others feel uncomfortable to the event staff.

10.5 This code of conduct applies to all event-related venues, including ancillary events and official and unofficial social gatherings.

11 Miscellaneous

11.1 These Terms and Conditions also include adherence to the house rules of the event venue.

11.2 Should any provision of these Terms be or become invalid, the validity of the remaining provisions shall not be affected. The invalid provision shall be replaced by a valid one that closest matches the intent of the original.

11.3 Disputes arising from these Terms are subject to the jurisdiction of the courts in Brussels, Belgium.